

BANGALORE DIVISION

Sl No	DESIRABLE AMENITIES	Category - A1			Category - A			Category - B						
		Norms	Availability		Norms	Availability			Norms	Availability				
			SBC	YPR		BNC	KJM	SSPN		BWT	TK	HUP	MYA	HSRA
1	Retiring Room	Yes	Yes	Yes	Yes	No	No	Yes	Yes	No	Yes	No	Yes	No
2	Waiting room (with bathing facilities)													
	Upper Class	Yes	Yes	Yes	Yes	Yes	Yes	Yes	--	Yes	Yes	Yes	Yes	Yes
	2nd class	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No	Yes	No	No
	Separate for ladies(combined upper and 2nd Class)	Yes	Yes	Yes	Yes	Yes	No	Yes	--	Yes	Yes	Yes	No	No
3	Cloak room	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	No	No
4	Enquiry Counter	Yes	Yes	Yes	Yes	YES	No	No	Yes	No	No	No	No	No
5	NTEs	Yes	Yes	Yes	Yes	Yes	Yes	Yes	--	Yes	Yes	Yes	Yes	Yes
6	IVRS	Yes	No	No	Yes	No	No	No	Yes	No	No	No	No	No
7	Public Address system /Computerbased announcement	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
8	Book stalls/other -stalls of essential goods	Yes	Yes	Yes	Yes	Misc. stall	Yes	Yes	Yes	Misc. stall	Yes	Awarded	Awarded	Misc. stall
9	Refreshment room	Yes	Yes	No	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	No
10	Parking/circulatory area with lights	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
11	Washable apron with jet cleaning	Yes	Yes	Yes	Yes	No	No	No	Yes	No	No	No	No	No
12	Electronic Train indicator board	Yes	Yes	Yes	Yes	Yes	Yes	YES	Yes	Yes	Yes	Yes	Yes	Yes
13	Public phone booth	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
14	Touch Screen Enquiry system	Yes	Yes	Yes	Yes	Yes	Yes	Yes	--	Yes	Yes	Yes	Yes	Yes
15	Water vending machines	Yes	Yes	No	Optional	No	No	No	Optional	No	No	No	No	No
16	Water coolers	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
17	Signage (standardised)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
18	Modular Catering Stalls	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	No	Yes
19	Automatic Vending Machines	Yes	Yes	Yes	Optional	No	No	No	Optional	No	No	No	No	No
20	Pay & Use Toilets on platforms & circulating area.	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
21	UTS	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
22	Computerisation of Complaints	Yes	No	No	Optional	No	No	Yes	--	No	No	No	No	No
23	Provision of cyber cafes	Yes	No	No	--	No	No	No	--	No	No	No	No	No
24	Provision of ATMs (preferably with ticketing facility)	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	No

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25	Provision of at least one AC VIP Lounge	Yes	Yes	Yes	--	Yes	No	Yes	--	No	Non-AC	Non-AC	No	Non-AC
26	Food Plaza	Yes	Yes	Planned	--	Yes	No	No	--	No	No	No	No	No
27	Train coach indication system	Yes	Yes	Yes	--	Yes	Yes	Yes	--	Yes	Yes	Yes	Yes	Yes
28	CCTV for announcement and security purpose	Yes	Yes	Yes	--	Yes	No	No	--	No	Yes	No	Yes	No
29	Coin operated Ticket Vending Machines	Yes	Yes	No	--	No	No	No	--	No	No	No	No	No
30	Pre-paid Taxi service	Yes	Auto Service	Auto Service	--	Auto Service	No	No	--	No	No	No	No	No
31	Static mobile charging facility	Yes	Yes	Yes	--	Yes	Yes	Yes	--	Yes	Yes	No	Yes	Yes
32	Facelift of station building including façade	Yes	Yes	Yes	--	Yes	No	Yes	--	Yes	Yes	Yes	Yes	Yes
